

IBAC has published this summarised response to highlight the actions proactively taken by Ambulance Victoria. By sharing the lessons learned from this investigation, we aim to assist the public sector to strengthen policies, systems and practices to prevent corruption.

Summary of Ambulance Victoria's proactive response to the recommendations arising from Operation Liverpool

Ambulance Victoria (AV) has instituted a practice of responding to integrity agency reports with a view to implementing learnings in AV where appropriate.

AV has subsequently reviewed the Operation Liverpool special report to identify opportunities to strengthen its procurement and property service processes, and developed a suite of voluntary responses to **IBAC's recommendations including:**

- consideration of an external review of AV integrity and corruption prevention policies
- consideration of an external review of procurement, asset management and tender management policies
- review asset management and disposal policies and practices
- conduct due diligence/background checks on staff in high risk positions
- establish a process for declarable associations for property and procurement staff for specified property contracts
- conduct random audits of procurement documentation
- perform a data analytics assessment of property procurements to identify trends, same supplier/same requisitioner, variation patterns etc
- develop conflict of interest training for executive group and senior managers to raise awareness and strengthen knowledge and practice
- mandate property staff ethical and corruption training
- tighten conflict of interest and gifts, benefits and hospitality requirements for the property team to recognise construction industry risks (including \$0 level for gifts, benefits and hospitality)
- establish minor works panels by key trades and regions.

AV has also reviewed and clarified its position on gifts, benefits and hospitality for employees other than the property team by making explicit that AV 'will not accept or provide offers of gifts, benefits, hospitality, financial sponsorships or donations from or to current or prospective suppliers' **over the** value of \$50.

The responses been approved by the AV Audit and Risk Committee and supported by the AV Board. They are scheduled for implementation during 2017.