



VICTORIA POLICE

Professional Standards Command
Office of the Assistant Commissioner

Victoria Police Centre
637 Flinders Street
Docklands 3008
Victoria Australia



**Mr Alistair Maclean
Chief Executive Officer
Independent Broad-based
Anti-corruption Commission**

Dear Mr Maclean,

Audit of Victoria Police complaints handling systems.

I am writing regarding Victoria Police's implementation of IBAC's recommendations from the above audit.

I had previously advised that Victoria Police will acquit **Recommendations 1, 2, 6 and 8** through implementing recommendation 20 of the VEOHRC's Independent Review (the VEOHRC Review) which calls for a review of Victoria Police's complaint handling and discipline system. While **Recommendations 2, 6 and 8** are progressing within this body of work, **Recommendation 1** has now been completed. The existing management intervention policy has been amended to include local management resolution matters.

I had also advised in my progress letter that **Recommendations 3 and 5** were completed.

Regarding the remaining recommendations, I advise that:

Recommendation 4 – Investigation plans, Logs and Checklists.

Completed. Victoria Police has now rolled out the use of Interpose to manage complaint investigations across the state. Investigation plans and logs are in-built within Interpose and are being completed by investigators as required. The use of Interpose has enabled scrutiny by supervisors and EPSOs during the investigation phase improving the overall standard in investigations conducted.

Recommendation 7 – Reporting of Complaint Statistics.

Completed. Professional Standards Command has provided a statistical report with expanded complaint data to the External Reporting Unit for publication in the Victoria Police Annual Report 2016-2017 and future Victoria Police Annual Reports.

Recommendation 9 – Clearer information and training on human rights for complaint investigators.

Completed. The Integrity Management Program has been revised to include a more detailed component on human rights in the context of complaint investigation. All complaint file templates have been amended to include clearer advice regarding human rights considerations and a Human Rights Ready Reckoner has been added to our intranet resources.

Yours sincerely,



**Brett Guerin APM
Assistant Commissioner
Professional Standards Command**

11 / 12 / 2017